



# TIANA HOOPER

## CLIENT MANAGER



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### EDUCATION

B.A. – University of Arizona

Tiana Hooper joined the MJ team as a client manager in our Benefits Consulting department. In this role, Tiana supports the day-to-day operations of existing employee benefits clientele and works closely with the analytics, wellness, compliance, communication, and advocacy teams to execute client healthcare and benefits strategies.

With over a decade of experience in customer support-related roles, Tiana brings a wealth of knowledge and expertise to her team. In her previous role as a health and benefits lead associate, she partnered with multiple client service teams to deliver strategic guidance aligned with organizational goals. Her proactive response to day-to-day client inquiries with her detail-oriented approach makes her an excellent addition to the MJ team.

When she's not at the office, you may find Tiana cheering on her favorite team, the Seattle Seahawks, or with her nose in a book. She is also quite the jetsetter and is always looking for her next travel destination—her goal is to visit all fifty states.

