



## **CELESTE ZARATE**

## CLIENT SERVICES COORDINATOR



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## **EXPERTISE**

Auditing Communications **Customer Service** Operations **Provider Relations** 

## **FAVORITE QUOTE**

"What doesn't kill you makes you stronger." - Friedrich Nietzsche

Celeste joined the MJ team as a client advocate in our Benefits Consulting department and has since transitioned to a client services coordinator. In this role, Celeste is instrumental in supporting the day-to-day operations of our existing employee benefits clientele. She works closely with various members of the Benefits Consulting team to ensure smooth operations and maintain strong relationships with our valued clients. Her exceptional communication skills and attention to detail contribute to the seamless delivery of our services.

Prior to MJ, Celeste gained clientele experience as a provider data analyst and intake care specialist, where she interacted directly with clients. Through these roles, Celeste was able to develop a deep understanding of client needs and the importance of effective communication. Her unwavering commitment to customer success and her drive for personal growth make her an invaluable asset to the team.

Outside of MJ, Celeste enjoys exploring new restaurants in the Phoenix area. She has an adventurous spirit and loves partaking in new travels, always seeking new experiences to broaden her horizons.

