



SALLY SUTTERFIELD

CUSTOMER SERVICE MANAGER

 SHE/HER/HERS

 463 900 4773

 SALLY.SUTTERFIELD@THEMJCOS.COM

EDUCATION

B.S. in Hospitality Management

M.A. in Counseling

EXPERTISE

Customer Service

Japanese Language

Mental Health Care

FAVORITE QUOTE

"Love your neighbors as yourself,"

- Mark 12:29

Saori "Sally" Sutterfield joined the MJ team as a customer service manager within our Benefits Consulting department's Japanese Business Practice. In her role, Sally serves as a personal healthcare counselor, helping to unravel the intricacies of the American healthcare system for our Japanese clientele. Her unique ability to bridge language barriers, combined with her unwavering commitment to client success, allows her to act as a beacon of support for MJ's clientele.

Prior to MJ, Sally cultivated her passion for client success through diverse roles at renowned organizations such as Bloomberg, Marriott International and the Walt Disney World Co. Ltd. Through each of these roles, she strived to achieve her clients' goals by offering them invaluable insights, innovative solutions and a trusted resource to rely on. Her dedication to ensuring the success of each client interaction cements Sally as a true asset to the MJ team.

Outside of work, Sally is an avid at-home chef, where she enjoys cooking with new recipes and flavors. Her passion for culinary creations is matched by her love for sharing moments with friends, family and her fostered pack of Shiba Inus.