



# ALEXA MILKEY

CLIENT SERVICES MANAGER



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## EDUCATION

B.A. in Communication and Culture  
& Psychology - Indiana University

## DESIGNATIONS

Project Management Professional  
(PMP)

## EXPERTISE

Customer Service  
Process Improvement  
Project Management

Alexa Milkey joined the MJ team in 2021 as a client services coordinator in our Benefits Consulting department and has since transitioned to the role of a client services manager. At MJ, Alexa is responsible for supporting the internal communication of client tasks and deliverables at the direction of client executives. She is also crucial in aiding the Benefits Consulting department with projects that improve the client executive role.

Prior to MJ, Alexa gained valuable client service experience in her previous role as a manager of meetings for the National Precast Concrete Association. During that time, she planned, tracked and executed approximately ten meetings per year, ranging in attendance from 20 to 4,500 attendees, with a focus on providing warm hospitality and exceptional member service to guests.

When she is out of the office, Alexa loves to run, and she has the ultimate goal of being a pacer in a marathon. Try to catch her in the kitchen, though, so you can try her famous carrot cake!

