



ALEXA MILKEY

ANALYST



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EDUCATION

B.A. - Indiana University

DESIGNATIONS

Project Management Professional
(PMP)

EXPERTISE

Customer Service
Process Improvement
Project Management

Alexa Milkey joined the MJ team as a client services coordinator in our Benefits Consulting department and was quickly promoted to client services manager. After several years of helping deliver an exceptional client experience, Alexa discovered a passion for analytics and the power of data-driven insights in guiding our clients. Following that passion, she now serves as an analyst, continuing to make a meaningful impact through her analytics expertise. Alexa provides exceptional service to our clients by understanding their benefits strategies and offering solutions based on data trends and insights through MJ's proprietary analytics platform, APERTURE®.

Prior to MJ, Alexa gained valuable client service experience in her previous role as a manager of meetings for the National Precast Concrete Association. During that time, she planned, tracked and executed approximately ten meetings per year, ranging in attendance from 20 to 4,500 attendees, with a focus on providing warm hospitality and exceptional member service to guests.

When she is out of the office, Alexa loves to run, and she has the ultimate goal of being a pacer in a marathon. Try to catch her in the kitchen, though, so you can try her famous carrot cake!