



JEHNA HALL

CLIENT SERVICES COORDINATOR

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 LINKEDIN.COM/IN/JEHNAHALL/

EXPERTISE

Claims
Case Management
Eligibility & Benefits
Medical Scheduling
Referrals Authorizations & Appeals

FAVORITE QUOTE

"If you can make it through the night, there's a brighter day."
- Tupac Shakur

Jehna Hall joined the MJ team as a client advocate in our Benefits Consulting department. With her exceptional skills and dedication, Jehna has since been promoted to client services coordinator, where she supports the day-to-day operations of our existing employee benefits clientele. In her role, Jehna's responsibilities include working closely with the Benefits Consulting team to ensure smooth operations and maintain strong relationships with our valued clients. She assists our clients with claims and prior authorization advocacy, benefit inquiries, balance bill assistance and negotiation, eligibility inquiries, and member ID card replacement.

Prior to MJ, Jehna gained valuable experience in the healthcare industry, holding positions such as a medical scheduler, coordinator, and benefits specialist. Through these roles, she cultivated her passion for finding innovative solutions and embracing forward-thinking approaches. Her dedication to driving positive change and delivering exceptional client experiences is what makes her a valuable asset to the MJ team.

Outside of MJ, Jehna enjoys spending quality time with her family and indulging in the latest television shows. When she craves adventure, Jehna is quick to lace up her hiking boots and explore nature's wonders. Her adventurous spirit translates into planning her upcoming travel excursions, as her ambition is to one day travel the world.