




CATHY JAMES

MANAGER, COMMERCIAL CLAIMS

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EDUCATION

Quincy College

DESIGNATIONS

Indiana Property & Casualty License

PHILANTHROPY

St. Louis Catholic Church
Food for Souls

Cathy joined the MJ team in 2002 as a commercial claims manager within our Risk Management + Commercial Insurance department, and continues in that capacity today. In her role, Cathy is responsible for overseeing and managing all aspects of the commercial claims team, as well as creating and maintaining best practices throughout the department. She and her team work to provide proactive claims assistance to clients while providing optimum service and delivering the most advantageous claim resolutions.

With nearly three decades in the industry, Cathy's knowledge and experience lie in handling multi-line claims, including workers' compensation, property, general liability, property, auto, marine, and specialty coverages, as well as vast experience in the transportation, mining, Japanese-owned business, construction, and manufacturing industries.

In addition to solving puzzles for clients, Cathy loves solving actual jigsaw puzzles at home! Cathy loves to make people laugh and spends time with her family whenever possible. She has won the "funniest female" in the MJ Choice Awards for four consecutive years. Cathy also has a green thumb and loves all kinds of plants.